



Getting Started Guide

BlackBerry 8703e Smartphone

 **BlackBerry**

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Welcome to BlackBerry!

Get ready to experience the freedom and connectivity of your all-in-one mobile solution. Setting up your BlackBerry® device is easy. Simply charge the battery and complete the setup wizard. After you complete the setup wizard, take some time to explore the features on your device. This guide provides tips and instructions to help you learn the basics quickly.

Set up your device

Insert the battery

1. Press the battery cover release button.
2. Slide off the battery cover.
3. Insert the battery so that the BlackBerry logo faces up and the metal contacts on the battery align with the metal contacts on your device.
4. Slide the battery cover back onto the device so that it clicks into place.

If the battery is charged, the device turns on. If the device does not turn on, charge the battery.

Figure 1. Remove the battery cover

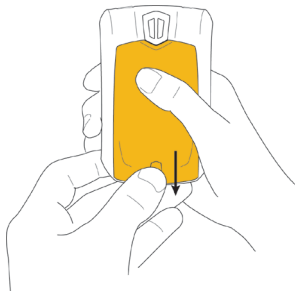
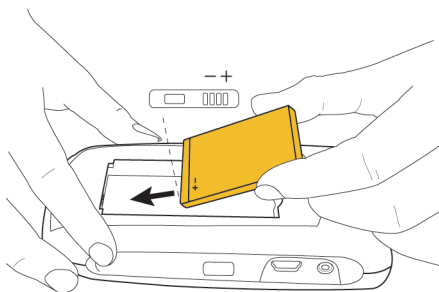


Figure 2. Insert the battery



Charge the battery

1. If required, perform one of the following actions:
 - Insert the plug blade attachment into the power adapter.
 - Fold the plug blades down.
2. Connect the small end of the travel charger cable to the USB port on the side of your BlackBerry® device.
3. Plug the power adapter into a power outlet.
4. Charge the battery to full power.

Figure 3. Insert plug blade attachment or fold plug blades down (if required)

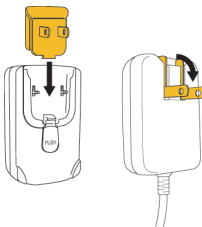
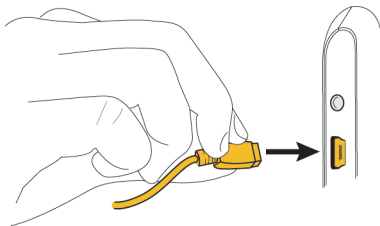





Figure 4. Connect the travel charger cable to your device



If you have an available USB port on your computer, you can use the USB cable that came with your device to connect your device to your computer for charging.

Battery power level indicators

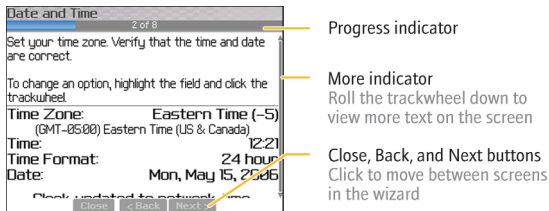
	full battery power		battery charging
	low battery power		

Complete the setup wizard

The setup wizard is designed to help you learn about typing, set options to personalize your BlackBerry® device, and set up one or more email addresses. The setup wizard takes approximately ten minutes to complete.

1. In the setup wizard dialog box, roll the trackwheel to highlight **Run Setup Wizard**.
2. Click the trackwheel.
3. Read the setup wizard introduction.
4. Roll the trackwheel to highlight **Next**.
5. Click the trackwheel.
6. Complete the instructions on the screen.

Figure 5. Setup wizard screen



About email setup options

Use one of the following options to set up email on your BlackBerry® device:

- **BlackBerry Internet Service option:** Use this email setup option to create a new email address for your device or to associate your device with one or more (up to ten) existing email addresses. You can set up email using this option by selecting the **I want to create or add an email address** option in the setup wizard on your device.
- **BlackBerry Enterprise Server option:** Use this email setup option to associate your device with a Microsoft Outlook, IBM Lotus Notes, or Novell® GroupWise® work email account and to take advantage of advanced wireless data synchronization capabilities. If your system administrator has provided you with an enterprise activation password, you can set up email using this option by selecting the **I want to use a work email account with a**

BlackBerry Enterprise Server option in the setup wizard on your device. If you do not have an enterprise activation password, contact your system administrator.

- **BlackBerry Desktop Redirector option:** Use this email setup option to associate your device with a Microsoft Outlook (Workgroup Installation) email account. You can set up email using this option by installing the BlackBerry Desktop Software and selecting the BlackBerry Desktop Redirector option. If you use this email setup option, you must keep your computer turned on to receive your email messages.

Note: The available email setup options might vary depending on your wireless service plan.

Add or create an email address using the setup wizard

1. In the setup wizard, on the email setup screen, select the **I want to create or add an email address** option.
2. Click **Next**.
3. Click **Next** to open the email setup web site on your device.
4. On the email setup web site, click **Create New Account**.
5. If you agree to the legal terms and conditions, click **Yes**.
6. Type the login user ID of your choice for the email setup web site.
7. Type a login password of six or more characters.
8. Record your login user ID and password in a safe place.

9. Click your language.

10. Perform one of the following actions:


- To associate an existing, supported email address with your BlackBerry® device, type the email address information.
- To create a new email address for your device, click **Create a BlackBerry email address**.
- To learn more about setting up email addresses or using the email setup web site, click **Help**.

To log out of the email setup web site and return to the setup wizard, click **Log Out**.

Learn the basics



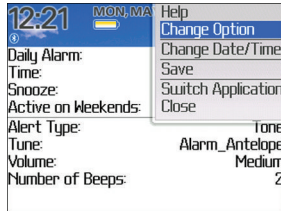
Move around the screen

- To move the cursor and highlight items, roll the trackwheel.
- To select an item or follow a link, click the trackwheel or press the  key.
- To open a menu, click the trackwheel.
- To close a menu or move back a screen, press the **Escape** key.

Open a menu

- To open a menu of all the available actions for a highlighted item in an application, click the trackwheel.

Figure 6. Full menu



Change the value in a field

1. Highlight a field.
2. Click the trackwheel.
3. Click a value.

Figure 7. Change the value in a field


Auto On/Off	
Weekday:	Enabled
Turn On At:	0700
Turn Off At:	2300
<hr/>	
Weekend:	Enabled
Turn On At:	0700
Turn Off At:	2300









Typing basics

Typing indicators

	Shift mode		number lock mode
	Alt mode		

Typing tips

- To capitalize a letter, hold the letter key until the capitalized letter appears or press the  key and the letter key.

- To type the alternate character on a key, press the  key and the character key. For example, to type a question mark (?), press the  key and .
- To type a symbol, press the  key. Type the letter that appears below the symbol.
- To type an accented or special character, hold the letter key and roll the trackwheel. Release the letter key when the accented or special character appears. For example, to type ü, hold  and roll the trackwheel until ü appears.
- To turn on NUM lock, press the  key and the  key. To turn off NUM lock, press the .

Applications

Take some time to explore the applications that are available on your BlackBerry® device. Here are a few applications to get you started.



Click **Setup Wizard** to learn about typing, set options to personalize your device, and set up your email address. The setup wizard also provides links to information about common tasks.



Click **Browser** to visit web pages or view the browser bookmark list.



Click **Call Log** to make a call or view a list of recent calls.



Click **Media** to view saved ring tones and pictures.



Click **Messages** to view a list of your messages. More than one message list might appear on your device.



Click **Options** to view the main list of device options. You can also access additional options from the menu in each application.



Click **Address Book** to view your contact list or add a new contact.



Click **Help** to view the user guide for your device. The user guide provides procedures to help you use your device.

Home screen status indicators



alarm set









missed call count












unopened
message count



sending data

	missed calendar reminder		receiving data
	voice mail message		roaming
	Bluetooth® technology is turned on		paired with Bluetooth enabled device

Message list status indicators

	unopened message		MMS message
	opened message		sent message
	message with an attachment		message is sending
	message is high priority		message not sent
	SMS text message		

Phone status indicators

	missed call		received call
	placed call		

Wireless network coverage indicators

Indicators on the Home screen display the wireless coverage level for the area in which you are using your BlackBerry® device. A wireless coverage level might limit the use of some device features.


1XEV	You can use the phone, send and receive email, PIN, SMS text, and MMS messages, and use the browser with a high speed data connection.
1X	You can use the phone, send and receive email, PIN, SMS text, and MMS messages, and use the browser.
1x	You can use the phone and send and receive SMS text messages.
D	You can only make emergency calls.
YOFF	The connection to the wireless network is turned off.




You are not in a wireless coverage area.

Start using your device

Make a call

1. On the Home screen or in the phone, perform one of the following actions:
 - Type a phone number.
 - Type part of a contact name. Highlight a contact or phone number.
2. Press the  key.

To end the call, press the  key.

Send an email message

1. In a message list, click the trackwheel.
2. Click **Compose Email**.
3. In the **To** field, perform one of the following actions:
 - Type an email address.
 - Type a contact name.
 - Type part of a contact name. Click a contact.
4. Type a message.

5. Click the trackwheel.
6. Click **Send**.

Note: If your BlackBerry® device is associated with more than one email address, in the Send Using field, you can set the email address that you want to use to send the email message.

Send an SMS text message

1. In a message list, click the trackwheel.
2. Click **Compose SMS**.
3. Perform one of the following actions:
 - If the contact is not in your address book, click **Use Once**. Click **SMS**. Type an SMS phone number (include the country code and area code) or an email address. Click the trackwheel. Click **Continue**.
 - If the contact is in your address book, click a contact. Click **SMS** *<contact name>*.
4. Type a message.
5. Click the trackwheel.
6. Click **Send**.

Add a contact

1. In the address book, click the trackwheel.
2. Click **New Address**.
3. Type the contact information.
4. Click the trackwheel.
5. Click **Save**.

Visit a web page

Depending on your wireless service provider, multiple browsers might be available on your BlackBerry® device. For more information about the charges associated with each browser, contact your wireless service provider.

1. In the browser, click the trackwheel.
2. Click **Go To**.
3. Perform one of the following actions:
 - Type a web page address. Click the trackwheel.
 - Highlight a web page address. Click the trackwheel.
 - Highlight a web page address. Click the trackwheel. Click **Edit**. Change the web page address. Click the trackwheel.

4. Click **OK**.

Pair with a Bluetooth enabled device

Some Bluetooth® enabled devices have passkeys that you must type before you can pair with them.

1. In the Bluetooth setup application, click **OK**.
2. Click a Bluetooth enabled device.
3. If required, type the passkey for the Bluetooth enabled device on your BlackBerry® device.
4. If required, type the passkey for the Bluetooth enabled device on the Bluetooth enabled device.

About using your device with a computer

You can install the BlackBerry® Desktop Software on your computer and connect your BlackBerry device to your computer to perform any of the following actions:

- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your device and your computer.
- Back up and restore device data.
- Transfer files between your device and your computer.
- Add applications to your device.

- Set up and manage email message forwarding or wireless calendar synchronization if your system administrator has advised you to do so.
- Set up and manage email message forwarding using the BlackBerry Desktop Redirector to forward email messages from a Microsoft® Outlook® (Workgroup installation) email account that resides on a Microsoft Exchange Server version 5.5 or later.

For more information about synchronizing data, backing up or restoring data, adding applications, or other functions, see the *BlackBerry Desktop Software Online Help*.

Installation prerequisites

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® 2000, or later
- available USB port
- CD drive

Install the BlackBerry Desktop Software

1. Verify that your BlackBerry® device is not connected to your computer.
2. Insert the BlackBerry User Tools CD into the CD drive on your computer.
3. Click **BlackBerry Desktop Software**.

4. Complete the instructions on the screen.
5. When the installation is complete, connect the smaller end of the USB cable to the USB port on the side of your device.
6. Connect the larger end of the USB cable to the USB port on your computer.

Note: If the BlackBerry Desktop Manager does not open automatically, on the taskbar, click **Start > Programs > BlackBerry > Desktop Manager**.

About accessories

You can buy accessories such as batteries, carrying solutions, headsets, and charging solutions for your BlackBerry® device. For more information, contact your wireless service provider or visit www.shopblackberry.com.

CAUTION: Use only accessories that Research In Motion has approved for use with your device. Use of other accessories might invalidate your warranty and might be dangerous.

About adding applications to your device

You can download applications for your BlackBerry® device from a web site such as mobile.blackberry.com using the browser on your device. You can also download applications from a web site such as www.handango.com/blackberry/ using a browser on your computer. If you download an application using a browser on your

computer, you can add the application to your device using the application loader tool of the BlackBerry® Desktop Software. The BlackBerry Desktop Software is available on the *BlackBerry User Tools CD* that came with your device.

CAUTION: If you add an application to your device, read the terms and conditions for the application carefully. Research In Motion makes no representation, warranty, or guarantee whatsoever for applications that you add to your device and assumes no liability for them.

Find more information

- To view the user guide for your BlackBerry® device, click **Help** in the application list or in an application menu.
- To view the BlackBerry 101 tutorial, user guide, safety and product information booklet, or software license agreement and warranty for your device, insert the *BlackBerry User Tools CD* that came with your device into the CD drive on your computer.
- To find information about your wireless network or your wireless service plan, visit your wireless service provider web site.
- To find software, games, and accessories for your device, visit www.discoverblackberry.com.

Troubleshooting

I cannot connect to a wireless network

Try performing the following actions:

- Verify that you have turned on the connection to the wireless network.
- If you have set a specific speed for wireless network connections, verify that you are in a wireless coverage area that supports the connection speed.

I cannot associate my device with an email address

Try performing the following actions:

- On the email setup web site, verify that you have typed all the email address information correctly.
- Log in to the email setup web site and add an email address to your BlackBerry® device using a browser on your computer. To log in to the email setup web site, type the email setup web site address provided by your wireless service provider in a browser on your computer. If you have already created a login ID and password, use this information to log in. If you have not created a login user ID and password, click **Create New Account** and complete the

instructions on the screen. To associate your device with a Microsoft® Outlook® or IBM® Lotus Notes® email account, you must visit the BlackBerry Internet Service email setup website using a browser on your computer.

- Verify that the email address is associated with a supported email account (for example, a POP3 or IMAP email account). If you cannot add the email address using a browser on your device or your computer, contact your wireless service provider for more information about supported email accounts.

I do not know which email setup option to select in the setup wizard

- Select the **I want to create or add an email address** option if the other options do not apply to you. This option is the most common option for individual users. If you select this option, an email setup web site opens on your device. On the email setup web site, you can create a new email address for your BlackBerry® device or associate your device with an existing, supported email address.
- Select the **I want to use a work email account with a BlackBerry Enterprise Server** option if a system administrator has provided you with a password that you can use to activate your device over the wireless network. If you select this option, an Enterprise Activation screen appears. On this screen, you can type your work email address and the password provided by your system administrator to activate your device.
- Select the **Skip email setup** option if any of the following situations apply:

- A representative from the store where you purchased your device has already helped you to set up your email address.
- You have already visited the email setup web site and have set up an email address using a browser on your computer.
- You have an existing email account and have access to a BlackBerry Enterprise Server, but your system administrator has not provided you with a password that you can use to activate your device over the wireless network. Contact your system administrator for more information about setting up email for your device.
- You have a Microsoft® Outlook® (Workgroup installation) email account on a Microsoft Exchange Server version 5.5. or later and you want to use the BlackBerry Desktop Redirector to forward email messages to your device.

I cannot send messages

Try performing the following actions:

- Verify that your BlackBerry® device is connected to the wireless network. If you are not in a wireless coverage area, your device should send the messages when you return to a wireless coverage area.
- If the menu item for sending a message does not appear, verify that you have added an email address or PIN for your contact.

- If you created an email address or added an existing email address to your device using the email setup screen in the setup wizard, verify that you have received an activation message on your device from the BlackBerry® Internet Service. If you have not received an activation message (the message might take a short period of time to arrive), in the setup wizard, open the email setup screen to send a service book to your device.
- If you have not received a registration message from the wireless network, register your device. In the device options, click **Advanced Options**. Click **Host Routing Table**. Click the trackwheel. Click **Register Now**.
- Resend the message. Open the message. Click the trackwheel. Click **Resend**.

I am not receiving messages

Try performing the following actions:

- Verify that your BlackBerry® device is connected to the wireless network. If you are not in a wireless coverage area, you should receive messages when you return to a wireless coverage area.
- If you created an email address or added an existing email address to your device using the email setup web site, verify that you have received an activation message on your device from the BlackBerry Internet Service. If you

have not received an activation message (the message might take a short period of time to arrive), use the email setup web site to send a service book to your device.

- If you have not received a registration message from the wireless network, register your device. In the device options, click **Advanced Options**. Click **Host Routing Table**. Click the trackwheel. Click **Register Now**.
- If you switched devices, verify that you have updated the device PIN on the email setup web site. To find your device PIN, in the device options, click **Status**. Log in to the email setup web site. Click **Change Device**. Type the new BlackBerry device information. Click **Save**.
- If you use email message filters, verify that the options for email message filters are set correctly.

I cannot make or receive calls

Try performing the following actions:

- Verify that your BlackBerry® device is connected to the wireless network.
- If you have traveled to another country and you have not changed your smart-dialing options, dial the full phone number, including the country code and area code, for your contact.
- If you are not receiving calls, verify that call forwarding is turned off.

- If you have more than one phone number associated with your device, you can receive calls to the active phone number only.

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