



Getting Started Guide

BlackBerry Curve 8330 Smartphone

 **BlackBerry Curve**

MAT-18127-001 | PRINTSPEC-016
SWD-336351-0208024405-001 | RBU21CW

 **BlackBerry Curve**

Contents

Welcome to BlackBerry!	5
Set up your device	7
Insert the battery	7
Charge the battery	9
Complete the setup wizard	10
Learn the basics	15
Move around the screen	16
Open a menu	17
Typing basics	18
Applications	19
Home screen status indicators	20
Message list status indicators	21
Phone status indicators	21
Calendar status indicators	22
Camera status indicators	22
Wireless coverage indicators	22
Start using your device	25
Make a call	25
Send an email message	25

Send an SMS text message.....	26
Send an MMS message.....	26
Add a contact.....	27
Take a picture	27
Record a video.....	28
Visit a web page.....	29
Schedule an appointment.....	29
Pair with a Bluetooth enabled device.....	30
About using your device with a computer.....	30
About switching devices.....	32
Switch devices.....	32
Transfer a file between your device and your computer using the Roxio Media Manager.....	33
Synchronize data between your device and your computer	34
About accessories.....	34
About adding applications to your device.....	35
Insert a media card.....	35
Find more information.....	36

Troubleshooting.....	39
I cannot connect to a wireless network.....	39
I cannot associate my device with an email address	39
I do not know which email setup option to select in the setup wizard.....	40
I cannot send messages.....	41
I am not receiving messages.....	42

I cannot make or receive calls..... 43

Legal notice.....45

Welcome to BlackBerry!

Get ready to experience the freedom and connectivity of your all-in-one mobile solution. Setting up your BlackBerry® device is easy. Simply charge the battery and complete the setup wizard. After you complete the setup wizard, take some time to explore the features on your device. This guide provides tips and instructions to help you learn the basics quickly.

Set up your device

Insert the battery

1. Press the release button for the battery cover.
2. Slide off the battery cover.
3. Insert the battery so that the metal contacts on the battery align with the metal contacts on your BlackBerry® device.
4. Slide the battery cover back onto the device.

If the battery is charged, the device turns on. If the device does not turn on, charge the battery.

Figure 1. Remove the battery cover

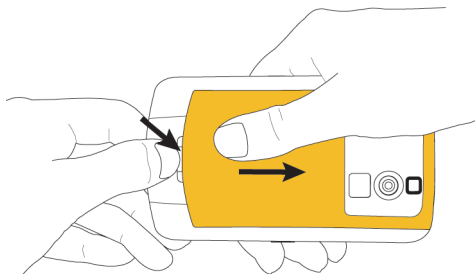
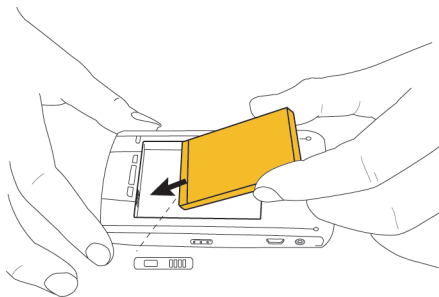


Figure 2. Insert the battery



Charge the battery

1. If necessary, perform one of the following actions:
 - Insert the plug blade attachment into the power adapter.
 - Fold the plug blades down.
2. Connect the small end of the travel charger cable to the USB port on the side of your BlackBerry® device.
3. Plug the power adapter into a power outlet.
4. Charge the battery to full power.

Figure 3. Insert the plug blade attachment or fold plug blades down (if necessary)

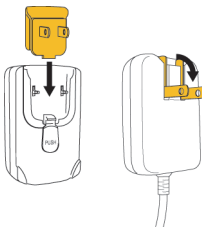
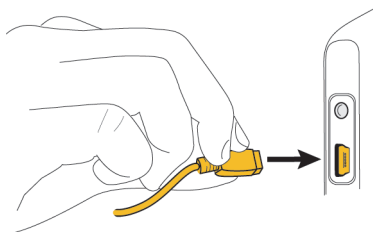


Figure 4. Connect the travel charger cable to your device



If you have an available USB port on your computer and you have installed the BlackBerry® Desktop Software, you can use the USB cable that came with your device to connect your device to your computer for charging. For more information, see the "About using your device with a computer " topic.

Battery power level indicators



full battery power



battery charging



low battery power

Complete the setup wizard

The setup wizard is designed to help you learn about typing, change options to personalize your BlackBerry® device, and set up one or more email addresses.

1. In the setup wizard dialog box, roll the trackball to highlight **Run Setup Wizard**.
2. Click (press) the trackball.
3. Read the setup wizard introduction.
4. Roll the trackball to highlight **Next**.
5. Click the trackball.
6. Complete the instructions on the screen.


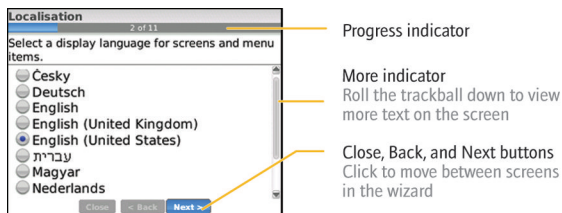
Note: If the setup wizard dialog box does not appear automatically, on the Home screen, press the  key. Click **Setup Wizard**.

Figure 5. Setup wizard screen



About email setup options

Use one of the following options to set up email on your BlackBerry® device:

- **BlackBerry Internet Service option:** Use this email setup option to create a new email address for your device or to associate your device with one or more (up to ten) existing email addresses. You can set up email using this option by selecting the **I want to create or add an email address** option in the setup wizard on your device.
- **BlackBerry Enterprise Server option:** Use this email setup option to associate your device with a Microsoft Outlook, IBM Lotus Notes, or Novell® GroupWise® work email account and to take advantage of advanced wireless data synchronization capabilities. If your system administrator has provided you with an enterprise activation password, you can set up email using this option by selecting the **I want to use a work email account with a BlackBerry Enterprise Server** option in the setup wizard on your device. If you do not have an enterprise activation password, contact your system administrator.
- **BlackBerry Desktop Redirector option:** Use this email setup option to associate your device with a Microsoft Outlook (Workgroup Installation) email account. You can set up email using this option by installing the BlackBerry Desktop Software and selecting the BlackBerry Desktop Redirector option. If you use this email setup option, you must keep your computer turned on to receive your email messages.

Note: The available email setup options might vary depending on your wireless service plan.

Add or create an email address using the setup wizard

1. In the setup wizard, on the email setup screen, select the **I want to create or add an email address** option. Click **Next**.
2. Click **Next**.

3. If necessary, click **Update Now**.
4. If necessary, click **Create New Account**.
5. To accept the terms of the license agreement, select the **Yes** option. Click **I Agree**.
6. If necessary, type a login user name and password of your choice. Click **Next**. Record your user name and password in a safe place.
7. Complete the instructions on the screen.

Learn the basics



Move around the screen




- To open the application list, press the  key on the Home screen.
- To move the cursor in any direction and highlight items, roll the trackball.
- To select an item or follow a link, click the trackball.
- To change the value in a field, click a field. Click a value.
- To move back a screen, press the  key.
- To return to the Home screen, press the  key.

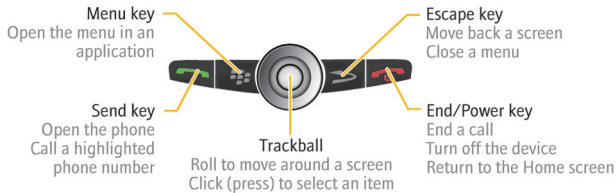
Figure 6. Home screen



Figure 7. Application list



Figure 8. Move around the screen



Open a menu




- To open a menu of all the available actions for a highlighted item in an application, press the  key.
- If you click an item with more than one common available action, a short menu of these available actions appears. To view more available actions for the highlighted item, press the  key or click **Full Menu**.
- To close a menu, press the  key.

Figure 9. Full menu

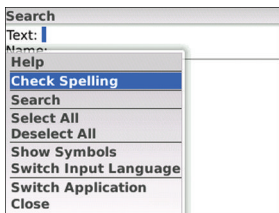
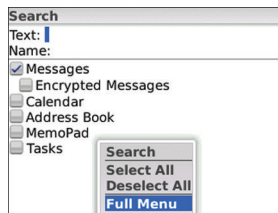


Figure 10. Short menu



Typing basics

Typing indicators



Shift mode












number lock mode



Alt mode

Typing tips

- To capitalize a letter, hold the letter key until the capitalized letter appears or press the  key and the letter key.

- To type the alternate character on a key, press the  key and the character key. For example, to type a question mark (?), press the  key and .
- To type a symbol, press the  key. Type the letter that appears below the symbol.
- To type an accented or special character, hold the letter key and roll the trackball to the left or right. Release the letter key when the accented or special character appears. For example, to type ü, hold  and roll the trackball to the left until ü appears.
- To turn on NUM lock, press the  key and the  key. To turn off NUM lock, press the  key.

Applications

Take some time to explore the applications that are available on your BlackBerry® device. Here are a few applications to get you started.



Click **Setup Wizard** to learn about typing, change options to personalize your device, and set up your email address. The setup wizard also provides links to information about common tasks.



Click **Email Settings** to set up one or more email addresses or change BlackBerry® Internet Service email options.



Click **Browser** to visit web pages or view the browser bookmark list.



Click **Call Log** to make a call or view a list of recent calls.



Click **Camera** to take a picture.



Click **Video Camera** to record a video.



Click **Media** to view saved songs, ring tones, videos, or pictures.



Click **Messages** to view a list of your messages.



Click **Options** to view the main list of device options. You can also access additional options from the menu in each application.



Click **Address Book** to view your contact list or add a new contact.



Click **Help** to view the user guide for your device.

Home screen status indicators



alarm set



missed call count



unopened message count



sending data



missed calendar reminder



receiving data



voice mail message



roaming



Bluetooth® technology is turned on



paired with Bluetooth enabled device

Message list status indicators



unopened message



MMS message



opened message



sent message



message with an attachment



message is sending



message is high priority



message not sent



SMS text message

Phone status indicators



missed call








received call



placed call

Calendar status indicators



	reminder set		meeting
	recurring appointment or meeting		exception to recurring appointment or meeting
	calendar entry with notes		

Camera status indicators

	flash is turned on		automatic flash mode
	flash is turned off		slow shutter speed


Wireless coverage indicators


Indicators on the Home screen display the wireless coverage level for the area in which you are using your BlackBerry® device. A wireless coverage level might limit the use of some device features.

1XEV	You can use the phone, send and receive email messages, PIN messages, SMS text messages, and MMS messages, and use the browser with a high-speed data connection.
1X	You can use the phone, send and receive email messages, PIN messages, SMS text messages, and MMS messages, and use the browser.
1x	You can use the phone and send and receive SMS text messages.
D	
	Your connection to the wireless network is turned off.
	You are not in a wireless coverage area. You might be able to make emergency calls.


Start using your device

Make a call

1. On the Home screen or in the phone, perform one of the following actions:
 - Type a phone number.
 - Type part of a contact name. Highlight a contact or phone number.
2. Press the  key.


To end the call, press the  key.

Send an email message


1. In a message list, press the  key.
2. Click **Compose Email**.
3. In the **To** field, perform one of the following actions:
 - Type an email address.
 - Type a contact name.
 - Type part of a contact name. Click a contact.
4. Type a message.


5. Press the  key.
6. Click **Send**.

Send an SMS text message


1. In a message list, press the  key.
2. Click **Compose SMS**.
3. Perform one of the following actions:
 - If the contact is not in your address book, click **Use Once**. Type an SMS phone number (include the country code and area code) or an email address. Click the trackball.
 - If the contact is in your address book, click a contact.
4. Type a message.
5. Click the trackball.
6. Click **Send**.

Send an MMS message


1. In a message list, press the  key.
2. Click **Compose MMS**.
3. Perform one of the following actions:





- If the contact is not in your address book, click **[Use Once]**. Click **Email** or **Phone**. Type an email address or an MMS phone number. Click the trackball.
 - If the contact is in your address book, click a contact. Click an email address or MMS phone number.
4. Type a message.
 5. Press the  key.
 6. Click **Send**.

Add a contact

1. In the address book, press the  key.
2. Click **New Address**.
3. Type the contact information.
4. Press the **Menu** key.
5. Click **Save**.







Take a picture

1. In the camera, click the trackball.
2. Perform one of the following actions:
 - To take another picture, click the  icon.

- To set the picture as a caller ID picture or Home screen background, click the  icon.
- To rename and save the picture, click the  icon.
- To send the picture, click the  icon.
- To delete the picture, click the  icon.


Record a video

Verify that you have inserted a media card into your BlackBerry® device.


1. In the video camera, click the trackball.
2. To pause recording, click the trackball.
3. Perform one of the following actions:
 - To resume recording, click the  icon.
 - To stop recording and save the video, click the  icon.
 - To play the video, click the  icon.
 - To rename and save the video, click the  icon.
 - To delete the video, click the  icon.
 - To send the video, click the  icon.

Visit a web page

Depending on your wireless service provider, multiple browsers might appear on your BlackBerry® device. For more information about the charges associated with using each browser, contact your wireless service provider.

1. In the browser, perform one of the following actions:
 - If a web address field appears on the screen, type a web address.
 - If a web address field does not appear on the screen, press the  key. Click **Go To**. Type a web address.
2. Click the trackball.

Schedule an appointment

1. In a calendar, press the  key.
2. Click **New**.
3. Type the appointment information.
4. If the appointment recurs, change the **Recurrence** field.
5. Press the **Menu** key.
6. Click **Save**.

Pair with a Bluetooth enabled device

Some Bluetooth® enabled devices have a passkey that you must type before you can pair with them.

1. In the Bluetooth setup application, click **Search for devices from here** or **Allow another device to find me**.
2. Click **OK**.
3. If necessary, click a Bluetooth enabled device.
4. If necessary, type the passkey for the Bluetooth enabled device on your BlackBerry® device.
5. If necessary, type the passkey for the Bluetooth enabled device on the Bluetooth enabled device.

About using your device with a computer

You can install the BlackBerry® Desktop Software on your computer and connect your BlackBerry device to your computer to perform any of the following actions:

- Charge your device.
- Synchronize organizer data such as contacts, calendar entries, tasks, and memos between your device and your computer.
- Back up and restore device data.
- Transfer files between your device and your computer.

- Add applications to your device.
- Set up and manage email message forwarding or wireless calendar synchronization if your administrator has advised you to do so.
- Set up and manage email message forwarding using the BlackBerry Desktop Redirector to forward email messages from a Microsoft® Outlook® (Workgroup installation) email account that resides on a Microsoft Exchange Server version 5.5 or later.

For more information about synchronizing data, backing up or restoring data, adding applications, or other functions, see the *BlackBerry Desktop Software Online Help*.

Installation prerequisites

- Intel® compatible 486 or higher computer that is compliant with USB 1.1 or later
- Microsoft® Windows® 2000, or later
- available USB port
- CD drive

Install the BlackBerry Desktop Software

1. Verify that your BlackBerry® device is not connected to your computer.
2. Insert the BlackBerry User Tools CD into the CD drive on your computer.
3. Click **BlackBerry Desktop Software**.
4. Complete the instructions on the screen.

5. When the installation is complete, connect the smaller end of the USB cable to the USB port on the side of your device.
6. Connect the larger end of the USB cable to the USB port on your computer.

Note: If the BlackBerry Desktop Manager does not open automatically, on the taskbar, click **Start > Programs > BlackBerry > Desktop Manager**.

About switching devices

You can import data from your current BlackBerry® device, Palm® device, or Windows Mobile® powered device to your new BlackBerry device using the switch device wizard tool of the BlackBerry® Desktop Manager. For more information about switching devices, see the *BlackBerry Desktop Software Online Help*.

Switch devices

1. Connect your current device to your computer.
2. Open the BlackBerry® Desktop Manager.
3. Click **Switch Device Wizard**.
4. Complete the instructions on the screen.

Transfer a file between your device and your computer using the Roxio Media Manager

1. Connect your BlackBerry® device to your computer.
2. On your computer, open the BlackBerry® Desktop Manager.
3. Double-click **Media Manager**.
4. Drag a file or folder from one location to another.

For more information about transferring and managing media files, see the online help that is available in the Roxio® Media Manager.

Roxio Media Manager views

In the Roxio® Media Manager that is available in the BlackBerry® Desktop Manager, you can view media files in one of four views.



Click **My Media** to view media files, organized by media type, that are stored on your computer.



Click **Folders** to view media files, organized by folder, that are stored on your computer.



Click **My MediaSpace (UPnP)** to view media files that are stored on Universal Plug and Play devices that are connected to your computer.



Click **My Devices** to view media files that are stored on wireless devices that are connected to your computer.

Synchronize data between your device and your computer

1. Connect your BlackBerry® device to your computer.
2. Open the BlackBerry® Desktop Manager.
3. Click **Synchronize**.
4. Select the check box beside one or more actions.
5. Click **Synchronize**.

About accessories

You can buy accessories such as batteries, carrying solutions, headsets, and charging solutions for your BlackBerry® device. For more information, contact your wireless service provider or visit www.shopblackberry.com.

CAUTION: Use only accessories that Research In Motion has approved for use with your device. Use of other accessories might invalidate your warranty and might be dangerous.

About adding applications to your device

You can download applications for your BlackBerry® device from a web site such as mobile.blackberry.com using the browser on your device. You can also download applications from a web site such as www.handango.com/blackberry using a browser on your computer. If you download an application using a browser on your computer, you can add the application to your device using the application loader tool of the BlackBerry® Desktop Software. The BlackBerry Desktop Software is available on the *BlackBerry User Tools CD* that came with your device.

CAUTION: If you add an application to your device, read the terms and conditions for the application carefully. Research In Motion makes no representation, warranty, or guarantee whatsoever for applications that you add to your device and assumes no liability for them.

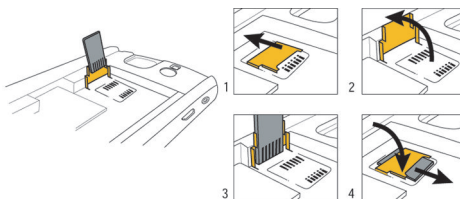
Insert a media card

Use a microSD media card to extend the memory available on your BlackBerry® device for storing media files such as songs, ring tones, videos, or pictures. The media card might be sold separately from your device.

1. Press the release button for the battery cover.
2. Slide off the battery cover.
3. If the battery is inserted, remove the battery.
4. Slide the media card holder door toward its hinges to unlock it.
5. Open the media card holder door.

6. Place the media card into the slots in the media card holder door so that the metal contacts on the media card align with the metal contacts on your device when the media card holder door is closed.
7. Close the media card holder door.
8. Slide the media card holder door away from its hinges to lock it.
9. Insert the battery so that the metal contacts on the battery align with the metal contacts on your device.
10. Slide the battery cover back onto the device so that it clicks into place.

Figure 11. Insert a media card



Find more information

- To view the user guide for your BlackBerry® device, click **Help** in the application list or in an application menu.

- To view the BlackBerry® 101 tutorial, user guide, safety and product information booklet, or software license agreement and warranty for your device, insert the *BlackBerry User Tools CD* that came with your device into the CD drive on your computer.
- To find information about your wireless network or your wireless service plan, visit your wireless service provider web site.
- To find software, games, and accessories for your device, visit www.discoverblackberry.com.

Troubleshooting

I cannot connect to a wireless network

Try performing the following actions:

- Verify that you have turned on the connection to the wireless network.
- If you have set a specific speed for wireless network connections, verify that you are in a wireless coverage area that supports the connection speed.

I cannot associate my device with an email address

Try performing the following actions:

- On the email setup screen, verify that you have typed all the email address information correctly.
- Verify that the email address is associated with a supported email account (for example, a POP3 email account or an IMAP email account). For more information about supported email accounts, contact your wireless service provider.
- If you are trying to add a Microsoft® Outlook® or IBM® Lotus Notes® work email address to your BlackBerry® device, in a browser on your computer, log in to the email setup web site using the web page address provided by your wireless service

provider and add the work email address. To log in, you must have a login user name and password. You can create a login user name and password in the setup wizard on the email setup screen.

I do not know which email setup option to select in the setup wizard



- Select the **I want to create or add an email address** option if the other options do not apply to you. This option is the most common option for individual users. If you select this option, an email setup screen appears on your BlackBerry® device. On this screen, you can create a new email address for your device or associate your device with an existing, supported email address.
- Select the **I want to use a work email account with a BlackBerry Enterprise Server** option if a system administrator has provided you with a password that you can use to activate your device over the wireless network. If you select this option, an Enterprise Activation screen appears. On this screen, you can type your work email address and the password provided by your system administrator to activate your device.
- Select the **I want to skip email setup** option if any of the following situations apply:
 - A representative from the store where you bought your device has already helped you to set up your email address.
 - You have already visited the email setup web site using a browser on your computer and have set up an email address.

- You have an existing email account and have access to a BlackBerry® Enterprise Server, but your system administrator has not provided you with a password that you can use to activate your device over the wireless network. For more information about setting up email for your device, contact your system administrator.
- You have a Microsoft® Outlook® (Workgroup installation) email account on a Microsoft® Exchange Server Version 5.5 or later and you want to use the BlackBerry® Desktop Redirector to forward email messages to your device.

I cannot send messages


Try performing the following actions:


- Verify that your BlackBerry® device is connected to the wireless network. If you are not in a wireless coverage area, your device should send the messages when you return to a wireless coverage area.
- If the menu item for sending a message does not appear, verify that you have added an email address or PIN for your contact.
- If you created an email address or added an existing email address to your device using the email setup screen in the setup wizard, verify that you have received an activation message on your device from the BlackBerry® Internet Service. If you have not received an activation message (the message might take a short period of time to arrive), in the setup wizard, open the email setup screen to send a service book to your device.

- If you have not received a registration message from the wireless network, register your device. In the device options, click **Advanced Options**. Click **Host Routing Table**. Press the  key. Click **Register Now**.
- Resend the message. Open the message. Press the  key. Click **Resend**.

I am not receiving messages

Try performing the following actions:

- Verify that your BlackBerry® device is connected to the wireless network. If you are not in a wireless coverage area, you should receive messages when you return to a wireless coverage area.
- If you created an email address or added an existing email address to your device using the email setup screen in the setup wizard, verify that you have received an activation message on your device from the BlackBerry® Internet Service. If you have not received an activation message (the message might take a short period of time to arrive), in the setup wizard, open the email setup screen to send a service book to your device.
- If you have not received a registration message from the wireless network, register your device. In the device options, click **Advanced Options**. Click **Host Routing Table**. Press the  key. Click **Register Now**.
- If you switched devices, verify that you have switched email service to your new device. To switch email service to your new device, in the setup wizard, open the email setup screen. If you created a user name and password when you set up

email on your device, type your login information. Press the  key. Click **Change Device**. If you did not create a user name and password when you set up email, complete the instructions on the screen.

- If you use email message filters, verify that the options for email message filters are set correctly.

I cannot make or receive calls

Try performing the following actions:

- Verify that your BlackBerry® device is connected to the wireless network.
- If you have traveled to another country and you have not changed your smart-dialing options, dial the full phone number, including the country code and area code, for your contact.
- If you are not receiving calls, verify that call forwarding is turned off.
- If you have more than one phone number associated with your device, you can make calls using the active phone number only.

Legal notice

©2008 Research In Motion Limited. All rights reserved. BlackBerry®, RIM®, Research In Motion®, SureType® and related trademarks, names, and logos are the property of Research In Motion Limited and are registered and/or used as trademarks in the U.S., Canada, and countries around the world.

Bluetooth is a trademark of Bluetooth SIG. Handango is a trademark of Handango, Inc. IBM, Domino, Lotus, and Lotus Notes are trademarks of International Business Machines Corporation. Intel is a trademark of Intel Corporation. Microsoft, Outlook, and Windows are trademarks of Microsoft Corporation. Novell and GroupWise are trademarks of Novell, Inc. Roxio is a trademark of Sonic Solutions. All other trademarks are the properties of their respective owners.

Portions of the BlackBerry® Device Software are copyright © 2007-2008 The FreeType Project (www.freetype.org). All rights reserved.

The BlackBerry smartphone and other devices and/or associated software are protected by copyright, international treaties, and various patents, including one or more of the following U.S. patents: 6,278,442; 6,271,605; 6,219,694; 6,075,470; 6,073,318; D445,428; D433,460; D416,256. Other patents are registered or pending in the U.S. and in various countries around the world. Visit www.rim.com/patents for a list of RIM (as hereinafter defined) patents.

This documentation including all documentation incorporated by reference herein such as documentation provided or made available at www.blackberry.com/go/docs is provided or made accessible "AS IS" and "AS AVAILABLE" and without condition, endorsement,

guarantee, representation, or warranty of any kind by Research In Motion Limited and its affiliated companies ("RIM") and RIM assumes no responsibility for any typographical, technical, or other inaccuracies, errors, or omissions in this documentation. In order to protect RIM proprietary and confidential information and/or trade secrets, this documentation may describe some aspects of RIM technology in generalized terms. RIM reserves the right to periodically change information that is contained in this documentation; however, RIM makes no commitment to provide any such changes, updates, enhancements, or other additions to this documentation to you in a timely manner or at all.

This documentation might contain references to third-party sources of information, hardware or software, products or services including components and content such as content protected by copyright and/or third-party web sites (collectively the "Third Party Products and Services"). RIM does not control, and is not responsible for, any Third Party Products and Services including, without limitation the content, accuracy, copyright compliance, compatibility, performance, trustworthiness, legality, decency, links, or any other aspect of Third Party Products and Services. The inclusion of a reference to Third Party Products and Services in this documentation does not imply endorsement by RIM of the Third Party Products and Services or the third party in any way.

EXCEPT TO THE EXTENT SPECIFICALLY PROHIBITED BY APPLICABLE LAW IN YOUR JURISDICTION, ALL CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS, OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY CONDITIONS, ENDORSEMENTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES OF DURABILITY, FITNESS FOR A PARTICULAR PURPOSE OR USE, MERCHANTABILITY, MERCHANTABLE QUALITY, NON-INFRINGEMENT, SATISFACTORY QUALITY, OR TITLE, OR ARISING FROM A STATUTE OR CUSTOM OR A COURSE OF DEALING OR USAGE OF TRADE, OR RELATED TO THE

DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN, ARE HEREBY EXCLUDED. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY BY STATE OR PROVINCE. SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF IMPLIED WARRANTIES AND CONDITIONS. TO THE EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTIES OR CONDITIONS RELATING TO THE DOCUMENTATION TO THE EXTENT THEY CANNOT BE EXCLUDED AS SET OUT ABOVE, BUT CAN BE LIMITED, ARE HEREBY LIMITED TO NINETY (90) DAYS FROM THE DATE YOU FIRST ACQUIRED THE DOCUMENTATION OR THE ITEM THAT IS THE SUBJECT OF THE CLAIM.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, IN NO EVENT SHALL RIM BE LIABLE FOR ANY TYPE OF DAMAGES RELATED TO THIS DOCUMENTATION OR ITS USE, OR PERFORMANCE OR NON-PERFORMANCE OF ANY SOFTWARE, HARDWARE, SERVICE, OR ANY THIRD PARTY PRODUCTS AND SERVICES REFERENCED HEREIN INCLUDING WITHOUT LIMITATION ANY OF THE FOLLOWING DAMAGES: DIRECT, CONSEQUENTIAL, EXEMPLARY, INCIDENTAL, INDIRECT, SPECIAL, PUNITIVE, OR AGGRAVATED DAMAGES, DAMAGES FOR LOSS OF PROFITS OR REVENUES, FAILURE TO REALIZE ANY EXPECTED SAVINGS, BUSINESS INTERRUPTION, LOSS OF BUSINESS INFORMATION, LOSS OF BUSINESS OPPORTUNITY, OR CORRUPTION OR LOSS OF DATA, FAILURES TO TRANSMIT OR RECEIVE ANY DATA, PROBLEMS ASSOCIATED WITH ANY APPLICATIONS USED IN CONJUNCTION WITH RIM PRODUCTS OR SERVICES, DOWNTIME COSTS, LOSS OF THE USE OF RIM PRODUCTS OR SERVICES OR ANY PORTION THEREOF OR OF ANY AIRTIME SERVICES, COST OF SUBSTITUTE GOODS, COSTS OF COVER, FACILITIES OR SERVICES, COST OF CAPITAL,

OR OTHER SIMILAR PECUNIARY LOSSES, WHETHER OR NOT SUCH DAMAGES WERE FORESEEN OR UNFORESEEN, AND EVEN IF RIM HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW IN YOUR JURISDICTION, RIM SHALL HAVE NO OTHER OBLIGATION, DUTY, OR LIABILITY WHATSOEVER IN CONTRACT, TORT, OR OTHERWISE TO YOU INCLUDING ANY LIABILITY FOR NEGLIGENCE OR STRICT LIABILITY.

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS HEREIN SHALL APPLY: (A) IRRESPECTIVE OF THE NATURE OF THE CAUSE OF ACTION, DEMAND, OR ACTION BY YOU INCLUDING BUT NOT LIMITED TO BREACH OF CONTRACT, NEGLIGENCE, TORT, STRICT LIABILITY OR ANY OTHER LEGAL THEORY AND SHALL SURVIVE A FUNDAMENTAL BREACH OR BREACHES OR THE FAILURE OF THE ESSENTIAL PURPOSE OF THIS AGREEMENT OR OF ANY REMEDY CONTAINED HEREIN; AND (B) TO RIM AND ITS AFFILIATED COMPANIES, THEIR SUCCESSORS, ASSIGNS, AGENTS, SUPPLIERS (INCLUDING AIRTIME SERVICE PROVIDERS), AUTHORIZED RIM DISTRIBUTORS (ALSO INCLUDING AIRTIME SERVICE PROVIDERS) AND THEIR RESPECTIVE DIRECTORS, EMPLOYEES, AND INDEPENDENT CONTRACTORS.

IN ADDITION TO THE LIMITATIONS AND EXCLUSIONS SET OUT ABOVE, IN NO EVENT SHALL ANY DIRECTOR, EMPLOYEE, AGENT, DISTRIBUTOR, SUPPLIER, INDEPENDENT CONTRACTOR OF RIM OR ANY AFFILIATES OF RIM HAVE ANY LIABILITY ARISING FROM OR RELATED TO THE DOCUMENTATION.

Prior to subscribing for, installing, or using any Third Party Products and Services, it is your responsibility to ensure that your airtime service provider has agreed to support all of their features. Installation or use of Third Party Products and Services with RIM's products and

services may require one or more patent, trademark, copyright, or other licenses in order to avoid infringement or violation of third party rights. You are solely responsible for determining whether to use Third Party Products and Services and if any third party licenses are required to do so. If required you are responsible for acquiring them. You should not install or use Third Party Products and Services until all necessary licenses have been acquired. Any Third Party Products and Services that are provided with RIM's products and services are provided as a convenience to you and are provided "AS IS" with no express or implied conditions, endorsements, guarantees, representations, or warranties of any kind by RIM and RIM assumes no liability whatsoever, in relation thereto. Your use of Third Party Products and Services shall be governed by and subject to you agreeing to the terms of separate licenses and other agreements applicable thereto with third parties, except to the extent expressly covered by a license or other agreement with RIM.

The terms of use of any RIM product or service are set out in a separate license or other agreement with RIM applicable thereto. NOTHING IN THIS DOCUMENTATION IS INTENDED TO SUPERSEDE ANY EXPRESS WRITTEN AGREEMENTS OR WARRANTIES PROVIDED BY RIM FOR PORTIONS OF ANY RIM PRODUCT OR SERVICE OTHER THAN THIS DOCUMENTATION.

Research In Motion Limited
295 Phillip Street
Waterloo, ON N2L 3W8
Canada

Research In Motion UK Limited
200 Bath Road

Slough, Berkshire SL1 3XE
United Kingdom

Published in Canada